

SANYO E&E Europe BV UK Privacy Statement

SANYO E&E Europe BV is constantly trying to improve the service we provide to our customers, including respecting your right to privacy. We have developed this privacy statement to ensure all users of www.sanyo-biomedical.co.uk and subscribers to our email update services have a clear understanding of how we use the information you voluntarily submit to us and the information that is automatically collected when you browse this site.

Browsing the Site

This site does not use Cookies. A Cookie is basically a piece of information from our website that is retained by your computer's hard drive. Therefore no information is retained by us when you visit this site unless you volunteer it.

We use a statistical analysis tool to analyse the effectiveness of our website. Our server monitors aspects such as the pages visited and the time spent on each page. This is done by monitoring your computer's IP number, a unique number that can be used to identify an individual user on the Internet. We use information gathered from this tool to improve our website, such as identifying error pages and unpopular pages. We will never use this tool to gather personal information or use this information in an inappropriate manner.

Submitting Your Information to SANYO E&E Europe BV via www.sanyo-biomedical.co.uk

There are three ways you may wish to submit your information to us electronically via this site – you can choose to register your information and receive SANYO related updates, you can enter our competition or you can send us an email.

When you request to receive email updates from us you will be added to our email list and sent SANYO related information such as special offers and new product updates. Updates will not occur at specific set intervals but we will allow for a reasonable interlude of time between each email we send. Again 'opt-out' details will feature on all correspondence we send to you.

Competition entries are submitted via email. We log all entrants' information sent into a database. We will use your personal information only to let you know if you are a winner or to notify you of updates to the competition page.

When you email SANYO we will respond to your query as quickly as we can. Your information will not be added to any of our email lists unless we have successfully asked for your permission. However, we may from time to time contact you to ensure any requests to the website have been accurately answered or to ask for your permission to add you to our databases.

All addresses, phone numbers, email addresses and other personal information collected from this site will be retained for company use only and NEVER sold to third parties.

Currently we do not have an ecommerce facility so we will not ask for any payment details of any kind.

Changes to the Privacy Statement

We reserve the right to change our Privacy Statement when required. Any changes to our privacy statement will be announced on our homepage at least five working days before any changes are implemented. Please contact SANYO at the usual address of you would like further information on this matter.